

Washington Local Families - Chromebook Information 08/11/2020

This is the current plan for WLS Chromebooks. Sorry about the length but there are several topics here. Be sure to read through to the end to learn about Chromebook Repairs.

Chromebook Insurance (optional but recommended)

Chromebook insurance is available to each student. The insurance must be purchased this school year (as of August 1, 2020) to cover the student for this school year. The insurance costs \$15 and it reduces the cost of repairs or replacement by 50%. For example a chromebook replacement screen costs \$50 without insurance and \$25 with insurance.

- Go to <https://www.wls4kids.org> >> Parent Resources >> [1 to 1 Information](#) to learn more about Chromebook Insurance including how to purchase and sample costs.
- NOTES:
 - You need to purchase insurance for each student
 - The student is covered for the entire school year even if a chromebook is replaced
 - If you do not purchase the insurance you will need to pay 100% of any [repair or replacement costs](#)

Students Updating Chromebooks

Students need to update their chromebook every month or two. This only takes a few minutes and it saves hours of frustration when your problem is something that was fixed by an update. You can see the [directions along with a video for updating](#) on the 1-to-1 Information Website.

Students Resetting Chromebooks

Another great trick for solving many problems on a chromebook is to do a reset. Since all of the programs, email, and files are stored on Google Drive in the Cloud you can do a reset at any time.** [The directions for doing a reset can be found here.](#) This 5 to 8 minute process can save you a trip to the WLS Chromebook Repair Depot.

** If you have taken any pictures or videos with your Chromebook you must upload those files to your Google Drive BEFORE you do the reset.

Students in Grades 04-12 Who Do Not Have a Chromebook

If a student in grades 04-12 does not currently have an assigned chromebook those students will be assigned a chromebook at their school. Each building will send out information on when and where to pick up the student device.

Students in Panther Virtual Academy Who Do Not Have a Chromebook

Students in Grades 04 - 12

- Please follow the directions above for picking up a chromebook at your school

Student in Grades KG - 03

- These students can pick up their Chromebook at the WLS Chromebook Depot beginning Tuesday, August 18. We will need to verify your student's name prior to issuing your student a chromebook.

Students in Grades KG - 03 Who Do Not Have a Chromebook

We are working towards providing students in KG-03 with a 1-to-1 device. The chromebooks were ordered the first week of July but they have not yet arrived. We will inform everyone once the devices are ready for pickup at the students' home school. We do not yet have a delivery date.

Home Internet Access Assistance

We are working with Buckeye on their new program. Once the details are finalized we will send out the information to all families.

WLS Chromebook Depot

--> STARTS Monday, August 17 <--

Tech Help Line

419-407-4040

Monday through Friday

7 AM until 3 PM

Chromebook Pickup, Repairs, Replacement, Support

WLS Chromebook Repair
Depot
2774 Lyceum Place
Toledo, OH 43613
[Google Map](#)
419-407-4040

Hours: 7 AM until 7 PM

If you have a problem with a student chromebook and you have tried the hints and tips on the [WLS 1-to-1 Website](#) please bring the chromebook **AND** the charger to the address above.

We may be able to do a quick fix right there or we may need to swap out your device. If we do swap out your device that new (to you) device becomes the one assigned to your student. You will not need to come back again.

NOTE: A great way to save money is to purchase the [Yearly Chromebook Insurance](#). It cuts the costs of repair in half.

Once you enter the building you will see a desk and a doorbell button to your right. Press the button and someone will come out to help you with your chromebook.

